

THE COMMUNITY EFFECT

2022-2023 Impact Report



TNG
Community Services

CENTRAL NEIGHBOURHOOD HOUSE
NEIGHBOURHOOD LINK
ST. STEPHEN'S COMMUNITY HOUSE

Our Mission



The Neighbourhood Group Community Services works with people at every stage of their lives, providing access to innovative and effective programs, and collaboratively building and advocating for an equitable, just, and vibrant community.

Ready for the Future

What an incredible year of rebuilding after the pandemic!

Participation in our services and need in our community was up 12% over the previous year with twice as many visits to our services and locations. We are very proud to be open and available to our community as people return in-person. This year's Impact Report is full of life-changing stories of these visitors and the accomplishments they are making with our support. We hope you enjoy reading about Nicole, Jayden, Clive, Barb, Osbert and many more.

As our 2022/2023 year concluded, we welcomed Kensington-Bellwoods Community Legal Services into our group! We know that access to justice, fairness and equity is essential to our goals of reduced poverty and better lives. Thank you to the Board, staff, and volunteers of Kensington-Bellwoods for sharing our vision.

This year, we are also excited to launch our ambitious new Strategic Plan & Anti-Poverty Framework. The Neighbourhood Group is ready for the future – a future with reduced poverty, more affordable housing and decent jobs.

On behalf of the Board of Directors, we want to express our sincere appreciation for all of our incredible and dedicated staff, volunteers and peer leaders, our generous donors and funders, and our neighbours who made a stronger community possible this year.



Sonia Yung
Chair,
Board of Directors



Bill Sinclair
President and Chief
Executive Officer

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Chair,
Board of Directors

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Executive Officer



Rising up

The Neighbourhood Group Community Services
Strategic Plan 2023–2028

It's time
to be
bold.

In Toronto, more people are closer to poverty than they are to riches. This is a truth we recognize. As we embarked on the development of our Strategic Plan 2023–2028, we recognized The Neighbourhood Group Community Services needed to identify and call out poverty as the root cause of all our challenges and the focus of our efforts.

The Urgency of Now

Our five-year Strategic Plan comes at a unique and urgent moment for our organization, team, participants, and city. This work sets a clear course for bold, targeted action and to reinvigorate our approach to working in partnership with those who need us most.



Strategic Objectives 2023–2028

1 | Tackle The Root Causes Of Poverty

- Solidify our approach as a “no wrong door” organization
- Go where we are most needed
- Lift 10% of our participants out of poverty

2 | Lead The Way On Priority Issues

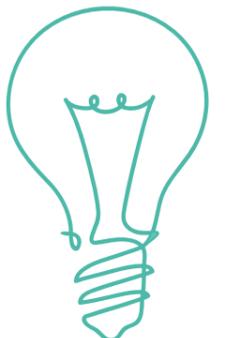
- Achieve \$10/day public childcare
- Help transform the delivery of healthcare services in four Ontario Health Teams
- Introduce a skills certification program
- Double the number of supportive housing units provided by TNGCS
- Measure the impact of access to justice

3 | Maximize Our Organizational Strength

- Become sector leaders in “decent work”
- Create career pathways for program participants
- Improve our playbook

4 | Raise Our Voice For Change

- Put ourselves on the agenda and grow our visibility
- Offer solutions to all levels of government
- Make news



Services and Programs

In 2022–2023, The Neighbourhood Group Community Services' in-person and online programs **helped improve the lives of 47,345** vulnerable people in priority Toronto neighbourhoods.

Childcare

10 provincially-licensed childcare centres provided safe and enriching childcare for 1,704 children, ages newborn to 12 years.

Locations include:

- Bellevue Ave.
- Canoe Landing Centre
- Harbourfront Centre
- King Edward Public School
- Lord Lansdowne Public School
- Ontario St.
- Our Lady of Lourdes Catholic School
- Waterfront Public School
- Winchester Public School
- Yonge & Sheppard Centre

Children & Youth Services

Drop-in, academic and employment support, mental health, arts, recreational, mentorship, advocacy and justice programs helped 3,300 children and youth transition through the teen years.

Programs include:

- After School Programs
- Extra Judicial Sanctions/Measures
- Game Changers Restorative Justice
- Integrated Model of Care

- Kick Start
- Kidz Klub
- MOTIV8
- Newcomer Youth Drop-in
- Steps2Success
- Summer Camps
- Youth Arcade Studio
- Youth Awoken
- Youth Outreach Workers
- Youth Recreation & Leadership
- Weekend Youth Club

Community Development

Working alongside community members to address issues and build better neighbourhoods helped 3,203 people through advocacy, education and support. Programs include:

- Community Dinners
- Community Gardens
- Community Development & Social Action
- Easy-Access Voicemail
- Financial Advocacy and Literacy
- Neighbourhood Pods – Mutual Aid
- Teesdale Food Bank

Conflict Resolution & Training

Community and workplace mediation, conflict management, public workshops, consulting and training helped 2,833 people resolve conflicts, and prevent future conflict from escalating.

Programs include:

- Community Mediation
- Workplace Mediation and Training
- Mediation & Conflict Resolution Training

Employment Services

Programs, workshops, training, resource centres, individual counselling and job development helped 2,631 job seekers prepare for and find employment with specialized programs for newcomers, at-risk youth, and people with mental health issues.

Programs include:

- Better Jobs Ontario
- Carry On
- Connections
- Enhanced Services
- Employer Services
- Moving Forward
- New Knowledge, New Steps
- Opportunity Knocks
- Youth Job Connection
- Youth Works

Housing & Housing Development

Supportive housing, eviction prevention, case management and wraparound services helped 466 people maintain their independence.

- Art Manuel House
- Cecelia Murphy Building
- Community Link House
- Dovercourt Place
- Jean Dudley House
- L.L. Odette Place
- Macey Place
- Norm Houghton Complex
- O'Connor House

Independent Living & Seniors

Personal Support Workers, nutritious food, recreational services and general assistance helped 7,731 seniors and adults living with physical and/or mental challenges live independently and with dignity. Programs include:

- Adult Day Services
- Cantonese, Korean and Mandarin Programs
- Case Management
- Congregate Dining
- Friendly Visiting
- Home at Last
- In-Home Services and Personal Support Workers
- Meals on Wheels
- Respite Care
- Seniors Active Living Centres
- Stroke Survivors
- Transitional Care
- Transportation and Toronto RIDE

Newcomer Services

English classes, workshops and settlement support helped 3,659 newcomers successfully adapt to new life in Canada. Programs include:

- Beginners Computer Skills Program
- English Conversation Circles
- Healthy Lifestyle Workshops
- LINC & ESL English Classes
- Perinatal Settlement Support Services
- Rainbow Connect
- Women's Program

Trustee Hub

Mentoring, financial and administrative assistance helped 99 community groups fulfill their mandates to improve social and economic justice. Some include:

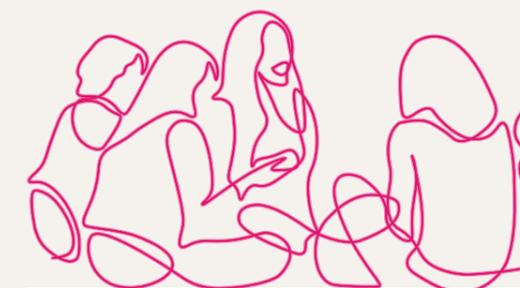
- Afghan Youth Engagement and Development Initiative (AYEDI)
- Aki Wiidoogeewin
- Healing for Scarborough
- Lawrence Heights Parents Association
- St. James Resident Council
- Wanasah
- Youth United

Urban Health & Homelessness Services

Holistic case management, harm reduction and poverty reduction services improved the mental and physical health of 21,818 people who are living below the poverty line, including people who are homeless or marginally-housed, and those who have mental health and substance use issues.

Programs include:

- Clinical Care and Case Management Services
- Community Connect
- Corner Drop-in
- Crystal Meth Project
- Employment Program
- Eviction Prevention
- Harm Reduction Services
- Here to Help (H2H)
- HIV & AIDS Prevention
- Integrated Prevention and Harm Reduction (iPHARE)
- Kensington Market Overdose Prevention Site
- Mobile Shelter Support Program
- Partners for Access and Identification (PAID)
- Peers in Emergency Departments
- Peer and Park Outreach
- Peer Training and Development
- Safe Seniors Supported Housing
- SafeSpot
- Street Survivors
- Toronto Community Action Team (TCAT)
- UHN Stabilization Centre
- Voluntary Trustee Program
- Vulnerable Seniors Housing Support



BELLEVUE CHILD CARE CENTRE

In good hands

Nicole found the support she needed at our oldest child care centre, Bellevue



1,700+

children thrived with early childhood education and play-based learning in 2022-2023 at our ten provincially-licensed child care centres

Before coming to Canada, Nicole searched in earnest for nurturing child care for her son, Zion.

"I needed child care in the central-west area of the city that took toddlers and I liked the vibe of the Bellevue Child Care Centre. And I found out that there's so much more to like there!"

"Zion is now in the preschool child care at Bellevue and he loves it. When he's not there, he misses his friends and talks about them all the time. He really engages with the other children and loves playing outside with them.

"As a single mom, I appreciate that the Centre helps with his day-to-day structure and routine, and prepares kids for kindergarten. Bellevue has early childhood education and fresh, nutritionist-approved meals. And it's highly important, especially for single working women, that The Neighbourhood Group signed up for the national \$10 a day child care plan. We're not stuck in the 1950's anymore.

"The Neighbourhood Group is a good organization and the staff at Bellevue are so supportive and encouraging. When Zion is at Bellevue, I completely trust that he's in good hands."



TRANSITIONAL CARE PROGRAM

Easing the transition

Clive found temporary housing and supportive care through our Transitional Care Program

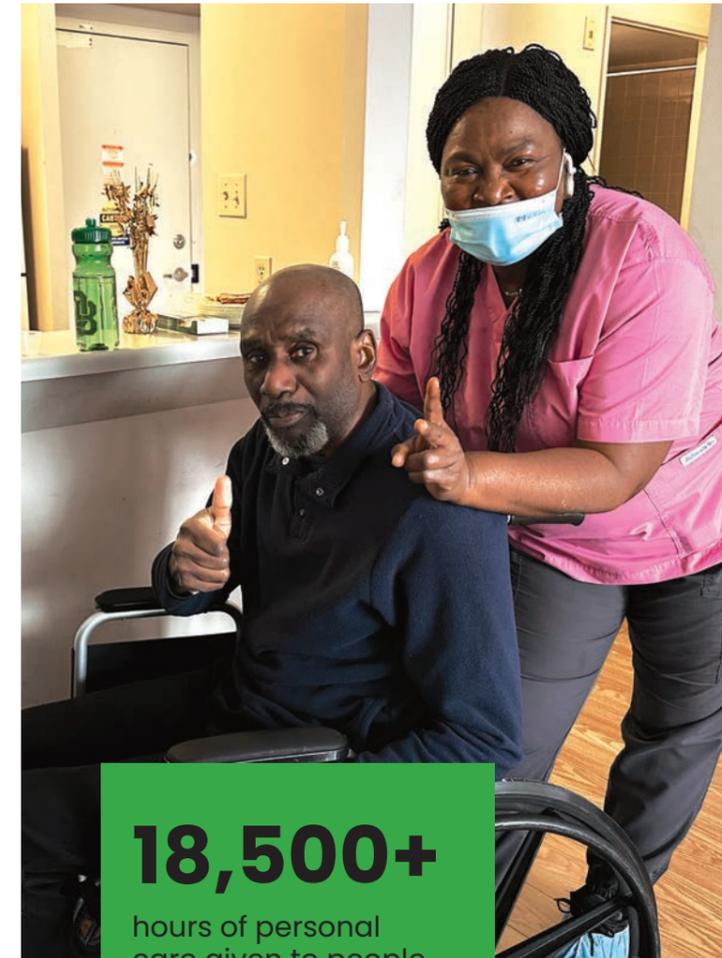
For people with complex health issues who are ready to be discharged after a hospital stay, the delay can be longer if extra support is not available to help them recover at home. Our Transitional Care Program changes that. By hosting people in our supportive housing residences, people like Clive have the personal support they need until they can return home, or move to a long-term care location.

"I worked all my life but after a stroke, everything felt like a new world. I couldn't walk and had to learn to do everything again. And I couldn't go back to my apartment because I couldn't go up the stairs.

"My social worker told me about a place I could go where people could help me while my wife was at work, and I could stay until I got into a long-term care home. I was skeptical but I got a room the same day I spoke with staff at The Neighbourhood Group.

"The personal support workers are so kind here and helped me do things on my own, simple things like putting on clothes, getting into bed and keeping myself clean. They also measured my blood pressure, helped me shower, did laundry and cleaning, and even took me to my physical therapy.

"When I found a room at a long-term care home, I had tears in my eyes. I'm very thankful for my personal support workers and I'll never forget them."



18,500+

hours of personal care given to people transitioning from the hospital to long-term care homes in 2022-2023

YOUTH ARCADE STUDIO



Rediscovery

At the Youth Arcade Studio, Angela grew as a person through creative self-expression

For youth coping with anxiety, depression, trauma and other mental health illnesses, the need for an outlet has never been greater. At our Youth Arcade Studio, young people can do just that. Through creative self-expression, youth can explore themselves, the world around them, and their place in it. Just ask Angela.

“Before I came to the Studio, I was closed off. I only interacted with friends at school and was just focused on academics. One of my friends was already coming to the Studio and convinced me to join the House of Cool animation program there. Through the pandemic, I was part of the weekly virtual programs and summer sculpture workshops which was great because it was such an isolating time. This year, I joined the pottery program and had fun at the Art Gallery of Ontario last November where we had our work on display and for sale.

“The Youth Arcade Studio has been a huge part of my teenage life and allowed me to expand my creativity and freedom in ways that I didn’t have before. Staff at the Studio gave me immense support beyond just art instruction. I became more knowledgeable about myself, and about the world in different forms and shapes that I would not normally have seen.”



\$0

The cost for youth to receive art instruction and an outlet to cope with trauma

COMMUNITY MEDIATION

Partners in conflict resolution

Community mediation helps people in Scarborough through our partnership with Warden Woods Community Centre



1

The Neighbourhood Group is the only free community mediation service operating across Toronto

Unresolved disagreements with neighbours, roommates, tenants and friends cause stress and typically get worse. So where do people turn? Community mediation.

Our free community mediation service helps people understand the root of their conflicts and develop mutually-beneficial solutions. Since 1985, we have opened over 6,000 cases and brought peace of mind to people and communities alike.

Originally focused in Kensington Market, our service expanded to meet the critical need across Toronto. By partnering with Humber College in Etobicoke, taking over from Conflict Mediation Services of Downsview in North York, and as of 2022, working with Warden Woods in Scarborough, our Conflict Resolution team offers a proven, effective mediation service for everyone across Toronto. The streamlined intake is a boon for the court system, police, bylaw officers and any other organization that needs efficient and timely methods of securing mediation referrals for people in conflict.

For Warden Woods Executive Director, Julia Gonsalves, the benefit is crystal clear: "Through this partnership, Warden Woods will improve access to free mediation for people in Scarborough by having a physical mediation space at our main location and meeting space available at our others. By educating our staff and community about the benefits of mediation, people will know about this vital service and be able to get help when they are not able to resolve their own conflicts."



HIGHER STATE OF MIND

Full circle

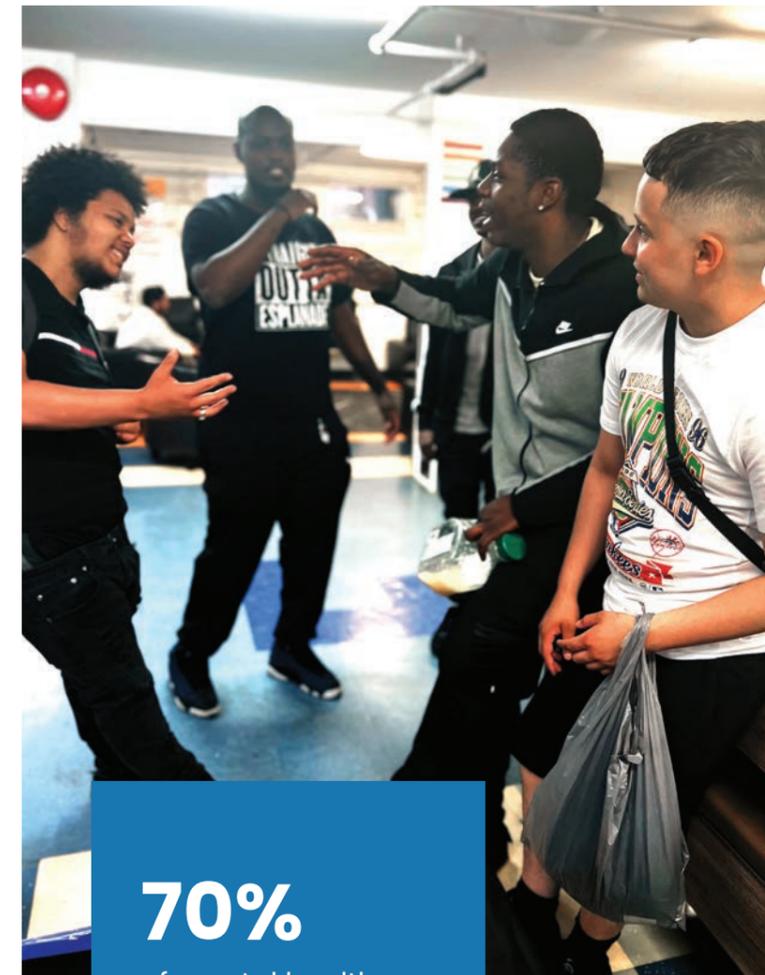
Jayden uses the life lessons he learned at Higher State of Mind to help others

Young people are struggling: Only 20% with mental health issues receive proper treatment. Of the remaining 80%, many youth use substances to cope. Far too many.

Programs like our Higher State of Mind are critical to prevent young people from falling through the cracks. Designed for racialized youth who use cannabis and prescription drugs, the program employs peer youth to provide harm reduction and coping strategies. That shared experience helps young people deal with the symptoms and root causes of mental illness. Jayden learned this first-hand.

"Higher State of Mind really helped me reflect on things that I was doing that I shouldn't. The program really changed the way I looked at things going on in my life and motivated me in high school. I started going to classes more often, recovered the credits I was missing, and got into a co-op program. Then I did my placement with the Game Changers mediation program and was lucky to land a job with them. Now I'm a peer mentor and help other young people by giving advice and strategies to avoid situations like the ones I went through.

"Higher State of Mind and Game Changers really built my character so I could help other youth and make my community better."



70%

of mental health issues start during adolescence



99

grassroots groups gained financial and organizational expertise to better serve local communities in 2022-2023

Stewards for the community

Small grassroots groups fulfill their mandates through the experience and expertise of the Trustee Hub

The needs of underserved populations in our community have never been greater. Whether it's educating youth, providing employment opportunities for BIPOC women or helping newcomers adapt, the growth of innovative community programs is evident. To help these grassroots organizations fulfill their missions, The Neighbourhood Group's Trustee Hub acts as a trustee by leveraging its financial, fundraising and administrative resources, and furthers its own goal of improving the lives of people in our community.

Trustee Spotlight

Wanasah addresses the urgent mental health needs of Black youth and their families in Regent Park and neighbouring areas in downtown Toronto. Through Black-centric, inclusive, holistic, and culturally-safe care, Wanasah strives to create safe and inclusive communities where Black youth with mental health concerns live with dignity and a sense of purpose.

Trusteed Organizations

- | | | |
|--|---|---|
| 4GetAboutIt Youth Collective | Birchmount Park Collegiate Institute Youth | Central Youth Group of Scarborough (CYGS) |
| Activity Days at Susan | Butterfly | DearFutureMe |
| Afghan Youth Engagement and Development Initiative (AYEDI) | Black Women In Motion (BWIM) | Direct Your Life |
| Aki Wiidookaagewin | Change-Makers Foundation | Earth Angels |
| All Saints Church | Chester Lea: Re-rewriting our Stories | East End Elite |
| Community Centre | Chop Love Cafe | Emotionart |
| Alliance For Equality of Blind Canadians | Concerned Tenants of Empringham, Community support and engagement | Equitable Action for Change |
| Antibes Youth Council | Crescent Community Service | EthioCan Bridge The Gap |
| BAM (Books, Arts, Music) | | Etobicoke York Safety Network |
| Bike Brigade | | Explore TO |
| Blessed Home | | Friends of Cornell Park |
| Bootcamps for Change | | Friends of Flemingdon |
| | | Game Changers |
| | | Girl Impact |

- Goodsort
- Haitians of Toronto
- Healing for Scarborough and Lawrence
- Healing Markham and Lawrence
- Homefront Community Services
- H.O.P.E.
- Hope & Hustle Heights
- Hope Community Services
- Iball Canada
- Inkspire
- International Coalition for Human Rights in the Philippines
- Kids Fun Fest
- Lawrence Heights Parents Association
- Lights Out Basketball Academy
- Literacy Heights
- Malakai Lafond-Wright and Aaliyah Wright, Knowledge & Fitness Program
- Malvern Rise Up
- Mental Health Matters
- Mobile Arts
- Moms on a Mission
- Moss Park Women's Group
- Mothers of Peace

- Myles Unlimited
- O'Connor Hawks Youth
- Outsider Genre
- Own your Impact
- Power of Love
- RCAD Initiative
- Rebuilding our Youth Retreat
- Regent Park Black Lives Matter Coalition
- Sassy Moms
- Scarborough Anti-Violence Mentorship Brotherhood Association
- Seamoss in the City
- Serenity 2.0
- Show Me the Money
- Sister Circle
- Smile for Sache
- South Asian Advisory Group
- Sports Program
- SRHR Hubs
- St. James Resident Council
- Stay Golden
- Stick To The Code
- Stitching It Together
- Substance Abuse & Mental Health
- Taylor-Massey & Oakridge Community Response Team (TMOCRT)
- Team L.E.A.D

- TFCA - Wexford/Maryvale Community
- The Helping Hand Foundation
- The Key of Sight
- The Peoples Youth Film Program
- The South Asian Yard
- Toronto Prep Wellness Initiative
- Ubuntu TO
- Victoria Park Anti-Violence Ambassadors Organization
- Vision Key
- Wanasah
- Westhill Safety Network
- Woburn Black Student Association
- Young Male Leadership Group
- Youth Innovation Program
- Youth Mental Health & Fitness
- Youth United
- Youth United St. Jamestown
- Youth4Youth

TORONTO COMMUNITY ACTION TEAM

A journey of self-discovery

Kimberly's path to improve her life started with the Toronto Community Action Team

"My journey with The Neighbourhood Group began at a very low point in my life. I was struggling with heavy substance use and finding myself in unsafe situations where I was fearful for my life. Due to the negative connections and acquaintances I made while using substances, I decided to leave my home to live in a tent. I felt safer there than I did at my own apartment. It was then I heard about The Neighbourhood Group.

"I started out as a client, getting case management support through the Toronto Community Action Team (TCAT). That helped me understand more about my behaviour and I learned better ways to deal with things. I was still living in a tent then but I was driven and determined to achieve my goals. Soon after, I began training for the peer support program. After completing the program, I applied for a drop-in support position and got hired! And with the help from staff, I also found a safe apartment for myself.

"The support from everyone at The Neighbourhood Group has helped me to this day as I continue to achieve my self-identified goals and grow past the problems I had."



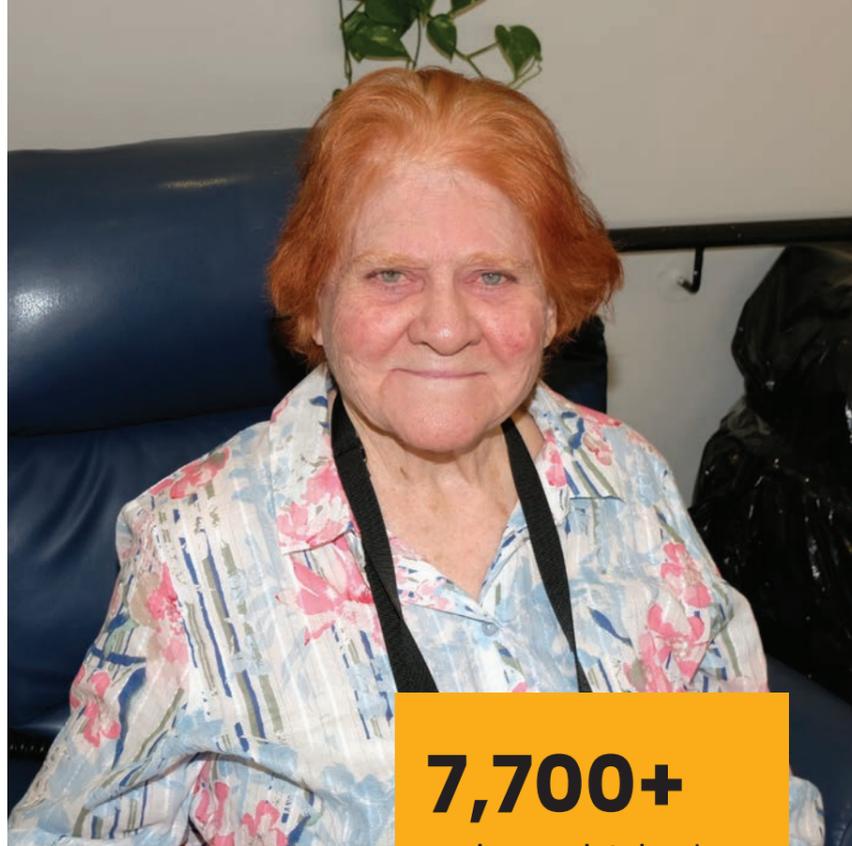
2,500+

face-to-face interactions in 2022-2023 provided case management support to people struggling with complex substance use issues

ADULT DAY PROGRAM

Home away from home

Barb found new friends while maintaining her health at our seniors' Adult Day Program



7,700+

seniors maintained their independence in 2022-2023 through programs like the Adult Day Program

Isolated seniors are at risk for more than just loneliness: high blood pressure, heart disease, obesity, anxiety, depression, and Alzheimer's are just a few of the increased physical and mental health risks seniors face when being alone. For Barb, the solution was right around the corner.

"After working for the Provincial Government for nearly 50 years, I looked for ways to stay active and see people. The Adult Day Program was close so I tried it."

Designed to help maintain the physical and mental health of seniors who are frail or living with cognitive disabilities, the Adult Day Program offers fun, enriching activities, nutritious meals, and companionship in a welcoming space.

"I feel like I belong here. We talk, laugh, and share what's going on in our lives. We're friends, even outside the program, and go to dinner and outings together. When I was away having eye surgery, everyone in the program called to see how I was and offered support. When a group member has a birthday, one of the volunteers buys flowers, tea or snacks, and when I was away, one of the volunteers delivered it to me. Everyone truly cares about each other.

"The Adult Day Program is an invaluable part of my life. It's my home away from home."



PATHWAYS TO DEVELOPMENTAL SERVICE WORKER PROGRAM

The path to a new career

Elizabeth found support and direction through our Pathways to Developmental Service Worker program

When Elizabeth came to Canada, she had trouble finding work because of her limited English.

"I'm a single mother with two young children. I had my degree and worked as a manager back in the Dominican Republic but I needed a job here to support my family. I started English classes and went to The Neighbourhood Group's Employment Centre on Danforth for help."

Working with staff to determine her needs and goals, Elizabeth realized she wanted to help others in her new country. She focused on healthcare and joined our Pathways to Developmental Service Worker program. The 16-week training and placement program gave her the training and Canadian work experience that is essential for newcomers entering the Canadian workforce.

After her placement, Elizabeth was hired by Christian Horizons to work in a group home. Now able to support her family through a decent work employer, Elizabeth also gained confidence in her skills, and ability to speak English.

"I love my work because I'm making a difference in people's lives. Where I come from, there's no support for people with disabilities. Here I see the progress people make to become independent. Programs like this help everyone and show we're all part of a community. I want to get my Developmental Service Worker diploma so I can do even more!"



2,600+

people improved their employability and found work in 2022-2023 through our Employment Services

Supporting seniors 24/7

Osbert maintained his independence at Community Link House supportive housing

Getting older is harder than ever. Skyrocketing grocery prices and rent, and declining mental and physical health drastically affects people's ability to live on their own. Thanks to supportive housing like our Community Link House, seniors can maintain their independence and dignity. Osbert joined the House soon after tragedy struck.

"When my wife passed away, I couldn't afford to stay where we lived. To make matters worse, I had a stroke and couldn't manage things on my own. I spoke to a housing worker at The Neighbourhood Group and she helped me fill out a housing application. Because of her and my social worker, I was able to get a spot at Community Link House."

As fully-subsidized supportive housing for seniors who have experienced homelessness and mental health issues, Community Link House offers 24/7 access to qualified personal support workers, crisis response services, nutritious home-cooked meals, recreational activities and general assistance.

"Living at Community Link House is very accessible. It's close to shopping and the TTC. I can be independent here. It's a big plus!"



450+

seniors and people with disabilities lived in our safe, affordable supportive housing in 2022-2023

VOTER EDUCATION

Now I know how and why to vote

Sharmin learned about the importance of voting in our election workshops

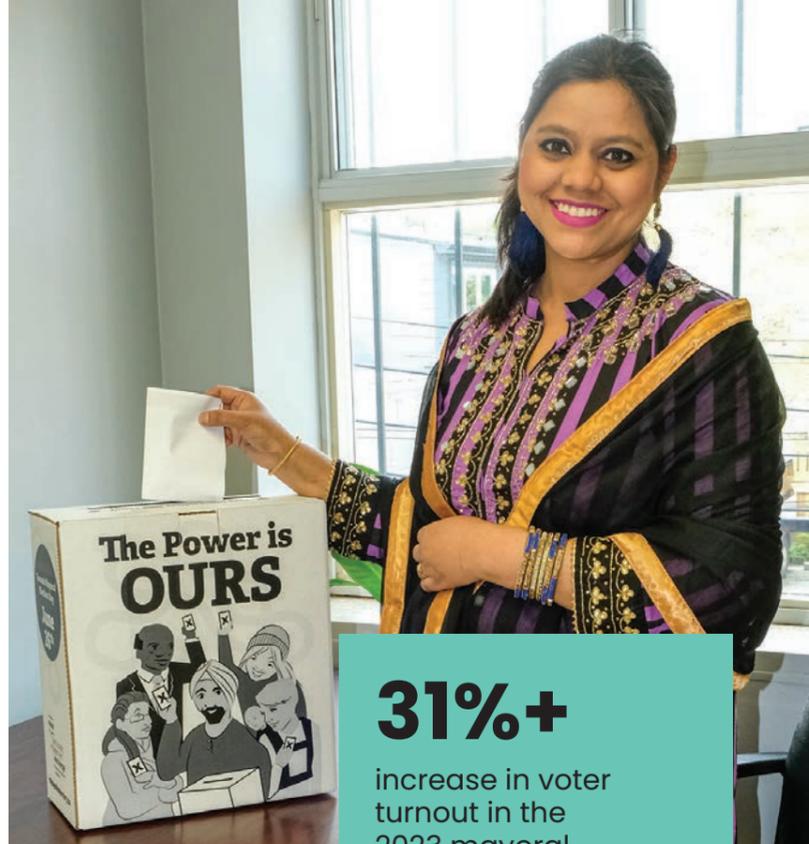
"I am a newcomer in Canada and a participant in the Women's Settlement program. I was very happy to attend The Neighbourhood Group's Election Workshops.

"Staff guided us through the basic knowledge of municipal elections in Toronto. We learned about the different levels of government, the roles of the Mayor and City Council, and how elections work, including who is eligible to vote, what identification is needed, and different ways to vote. I was surprised that I could vote by mail and vote in an advance poll. We found out about voter registration cards and how to properly fill out a ballot, which means putting an 'X' beside the name of the candidate we want. Back in my home country, there is a picture of each candidate, and symbols on the ballot.

"We also learned ways we can participate in elections beyond voting, like running as a candidate, volunteering on election day, sharing election information and educating our family and friends.

"I feel the multiple ways of voting make the democratic process more accessible to eligible voters and encourage residents to vote in Toronto's municipal elections. Now I know that we should vote for a leader who will best serve our needs.

"I am so thankful to The Neighbourhood Group for hosting and organizing these important workshops."



31%+

increase in voter turnout in the 2023 mayoral election from 2022 in part because of voter education



COMMUNITY DINNER

Securing healthy food

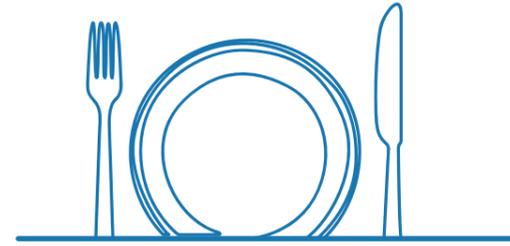
Cynthia enjoys nutritious meals and companionship at our Community Dinner

Rising food prices. Unemployment and precarious work. Unaffordable housing. The reasons for food insecurity have never had more impact on hungry people in Toronto. In Scarborough alone, the number of visits to food banks increased by a staggering 29% last year. Cynthia is one of the nearly 20% of Torontonians living in a food-insecure household.

"I was diagnosed with cancer five years ago. I'm in a wheelchair and cooking is very tough. The money I get from the government isn't enough to cover everything I need. I do have a personal support worker but she's only here for a short time. That's why I go to the community dinner."

Located near Victoria Park and St. Clair, the Community Dinner serves a free, nutritious home-cooked meal for up to 150 people every Thursday. But the Dinner is more than just a way to reduce hunger and improve people's health: it's a way for people to socialize and connect.

"With my treatments and health issues, getting out of the house is very important to me. At the Dinner, I get a good meal and meet other people. The Dinner is a life-saver."



29%

increase in Food Bank use in Scarborough for 2022-2023

PERINATAL SETTLEMENT SERVICES

Leading by example

Ana's life as a new mother started with our Perinatal Settlement Services

The war in Ukraine is devastating even for those lucky enough to escape. Ana was seven months pregnant, when she fled her homeland, leaving her husband and the life she knew behind.

When she arrived as a refugee, Ana had no friends or family here. Luckily, she connected with our Perinatal Settlement Services. With assistance from a nurse, dietician and lactation consultant, Ana found the support she needed to care for her baby, and the peace of mind that help was always available. Through the program, Ana received grocery gift cards and clothes for her new baby. Settlement workers also helped her get a birth certificate and passport for her new baby, as well as child care subsidies, English classes, and doula and postpartum support.

Equally important was the connection Ana made to other pregnant women and new mothers. Weekly sessions were designed specifically for Ukrainian women whose shared experiences made the adjustment to life in Canada much easier. During the sessions, Ana took a leadership role and actively recruited other Ukrainian refugees who could benefit from the sessions.

Today, Ana is still a leader in our perinatal sessions and is quickly improving her English. "The Neighbourhood Group's dedication and efforts made a significant impact on my life. I will always be grateful for the welcoming support I received."



800+

newcomer women
adjusted to life in
Canada with their
new babies

Donor Roster 2022 – 2023

Thank you for your generosity!

As visionary donors, partners and funders, you bring opportunity and possibility to life. During the pandemic, your gifts were life-altering for thousands of vulnerable people across Toronto.

We are proud to be a United Way Greater Toronto Anchor Agency! Thank you to all our staff and supporters who donate to United Way Greater Toronto. We are also grateful to the many businesses and non-profits we work with annually through job and community service placements and joint initiatives.

Excellent Neighbours: \$50,000 – \$100,000

Daily Bread Food Bank
Nathaniel & Nancy
Freedman
Rochelle Rubinstein –
Emerald Foundation
Sonia Yung
Sprott Foundation
The Ontario Trillium
Foundation
W.C. Kitchen Family
Foundation

Ontario Arts Council
Patricia Lepage
RBC Foundation
The Catherine and
Maxwell Meighen
Foundation
The Lawrason
Foundation
Toronto Star
Children's Charities
Vishal Chhabra

Friendly Neighbours: \$1,000 – \$9,999

3 Anonymous
Alisha Kaplan
Andrea Boctor
Angus Rigby
Anna Rigby
Anthony Mancini
Ariyan Zaraineh
Aston Family Foundation
Aviva Canada Inc.
Avrum Udaskin
B & B Hamilton Fund at
Toronto Foundation
Bill Sinclair
Bob & Gayle Cronin
Bob & Mary Gore
Brian Maxwell
Brian Nichols

Brian Provini
Bruce A. Weber
Carla Brown &
Kenwick Mayo
Charities Aid
Foundation Canada
Chris Makris
Clayton Gytoku
Fund at Toronto
Foundation
CP24 CHUM
Christmas Wish
Cynthia Bliss
DailyKarma Foundation
Danforth Morningside
Mennonite Church
Daniels HR Corporation
Dave Tih
David C. Rich
David Crawford &
Julia Holland
David Reed
Dianne King
Donna Dasko
Fidelity Investments
Canada ULC
First Narayever
Congregation
Francis Low
Frank Pagliarello
Geoff Rytell
Gloria Jean Thomas
Gordon Hamilton

Haoyuan (Hunter) Sun
Heather Wolfe
Hitesh & Kimberley A.
Patel
Honda Canada
Foundation
Intact Insurance
ION Group of
Companies
J.S. Cheng & Partners Inc.
Jacqueline Solway
Jacqueline Trieu
Jane Lennox-King
Jennifer Rae
Joan Ridout
Jonathan Medline
Kate McMurray
Kathryn Woods
Kevin Fisher
Kim Snow
Kyle Gossen
Laurie & Theodore
Marras
Lynn Eakin &
David Young
Madeline Lunney &
Geoff Grayhurst
Malcolm Archibald
Marc Savoie
Mary C. Watson
Matt Broadbent
Michael Craig
Minto Communities
Management Inc.

Miriam Newhouse
Pat Valenti
Patricia Younger
Peacebuilders
International
Phoenix Kunsel
Rachel Harding
Randall Boyd
Reid Rusonik
Robin A. Green
Rosemary Chan
Rotary Club Of East York
Samira Viswanathan
Sapna Thakker
Shannon Stanojevic
Sheri Ellis
Shirley Goldenberg
Signatures Shows Ltd
Susan Loube
The Embassy Bar Inc.
Thomas Keane
Vinny Bhathal
Yanny Chee Yan Lee
Zou Xue Fu

Caring Neighbours: \$100 – \$999

4 Anonymous
Adam Beatty
Adam Starkman
Akshay Rao
Albert Brule
Alex Leung
Alexandra Conliffe
Aline Tso
Alison Matthews David
Allan W. & Nadia Hawkins
Alphonse Barikage
Amana Manori
Amanda Martinez
Amaris Landis
Amber Daugherty
Amy Luu
Anargyros Marangos
Anastasia Carli

Andrea Barrack
Andrea Rosen
Andrew Duncan
Andrew Haisley
Andrew Milne-Allan
Andrew Pruss
Andrew Steele
Angela D'Alessio
Angelina Raposo
Angie Hamilton
Anibal Mello
Ann Graham
Ann Marie Stephenson
Anna Dodd
Anne Curtis
Annette Dreidger
Anthony Van Leeuwen
Antonina Caccciatore
Antonio M. Amaral
Archie Thomas
Asha Chiba
Asha Heasman
Asha Stephen
Ashley Thompson
Atin Bhattacharya
Audrey Azad
Audrey Thompson
Ayda Lak
Barbara Fischer
Barbara Mellman
Beatriz Ferreira
Bernard Johnpulle
Beth Kesselman
Beverley Koven
Bi Rui Yu
Bill MacKay
Bing Fu Wo
BMO Nesbitt Burns
Bo Sing Lee
Boris Mateev
Brenda Brown McNee
Brent Vickar
Bruno Cossi
Brydon Gombay
Bryna Levitin
C.R. Selvakumar
Care Management
Solutions

Carol A. Thompson
Carol Kahar
Carol Rooney
Caroline Walker
Catherine Graham
Catherine Hennessey
Catherine McVitty
Cedric Harben
Celia Denov
Celia Ng
Charles B. Gordon
Charles Todd
Charlotte Empey
Cheryl Epstein
Cheryle White
Chi Chiu Yau
Chi Ming Wong
Ching Chu
(Christine) Wong
Ching Chu Wong
Chris McDonald
Chris Romeike
Christian Stouffer
Christina Robinson
Christine Poole
Christopher Augello
Christopher Conway
Christopher Gilbert
Christopher M. &
Mary L. Bailey
Chui Lan Ng
Church Of St. Bede
Claire Brule
Colin Hardman
Colin R.C. Dobell
Cory Bentley
Courtney English
Craig Donovan
Craig Ripley
Cynthia Berney
Dan Ryall
Dan Scrimger
Dana Amarasu
Danieka Murray
Daniel Bernstein &
Tamara Jordan
Daniel Tsang
Danielle Desjardins

Darcy Bonner
David & Linda Bennett
David B. Ferguson
David Booz
David Cohen
David Getson
David Guttman
David Lawson
David McPake
David S.
Debbie Wilson
Debra Scanlon
Denis & Ellen Adams
Derek & Jean Parry
Derry Millar
Diane Davy
Diane Dyson
Diane Granfield
Diane Gregoris
Dina Kamal
Dolores Fraser
Don & Francie Kendal
Don Christie
Don Darroch
Donald A. Watson
Donald Allen
Donald Kornack
Donna Allen
Donna Jones
Donna Phan
Donzilia Veiga
Doris Tang
Dorothy Ellis
Doug Wilson
Douglas Campbell
Douglas Hay
Edem Akan
Edna Bampton
Edward Hall
Edward Stephen
Edward Thorne
Edward Wright
Ehren Cory
Eileen M. Barbeau
Eileen Rochon
Elaine Gergolas
Elaine Sooi Wong
Eleanor Connie Munson

Eleanor Keith	Heather MacDonald	Jennifer Cruickshank	Kate McGilvray	LouAnn Leon	Foundation	Peter Traicus	Sarah Hurrle
Elisha Gore	Heather Menzies	Jennifer M. Ross	Kathleen McMorro	Louise T. Guillemette	Meghann Moss	Petr Vasulka	Sarah Murdoch
Elizabeth Evans	Heather Taylor	Jennifer Robinson	Kathleen Scardellato	Lydia Pang	Meitao Zhang	Phebe Pang	Scott Maskell
Elizabeth Carveth	Helen Chung	Jennifer Yim	Kathleen Schneider	Lynda Hamilton	Melanie Wolicki	Phil Moore	Sean O'Brien
Elizabeth Hanson	Helen Hawkes	Jenny Du	Kathryn L. Hawke	Lyndsay Brisard	Melinda Yan	Philip F. Jones	Serena Nudel
Elizabeth Tsihlias	Helen J. Breslauer	Jeny Varghese	Kathy & Kerry McKenna	Lyndsey Gallant	Meng Choi	Philip Fernandez	Shannon Bates
Ellen Kung	Helen Orr	Jeong Im Yoo	Kelly Read	Lynn E. Brennan	Mervyn D. Abramowitz	Pierre Nadeau	Shannon Craig
Elsie & Brock Grant	Helen Thorpe	Jerilynn Lamb	Kenneth Peart	Macy Chiang	Michael A. Furlano	Po Yee Tsang	Shiekh Ismail
Elyse Sunshine	Helena Friesen	Jessica Wolfe	Kenneth Walley	Madeleine Desjardins	Michael Gallacher	Qi Dao Chen	Shing Wa Lee
Emile Saulnier	Hermina Goor	Jill Kelsall	Kersti Kahar	Mahendra Jagtap	Michael Hewitt	Queenie Wu	Shuman Zhang
Eon Guy & Bok Sil Shin	Hilary Donaldson	Jillian Swartz	Ket Lu	Manuel & Lucila	Michael Marmoreo	R. William Lewis	Shun Yi Wu
Erika Chandler	Holly Winter	Jim Skenderis	Kevin Fretz	Granados	Michael Stewart	Raffaella Di Paola	Simone Lehmann
Estelita Estil	Howard Green	Jing Tian Wei	Kevin Godin	Manuel Henriques	Michel Trepanier	Ralph Thomson	Sinh Hue Khiem
Estelita Ugbinada	Hubert L. Washington	Jing Xiang Li	Kevin Taylor	Marc Francoeur	Michelle Adams	Raul Princich	Sobia Khan
Eunice Paul	Hue Nghi Chau	Joan Danard	Khue Lu	Marco Mascherpa	Michelle Hyland	Rebecca Lock	Sofie Blackwood
Eva Chow	Hugh Brule	Joan L. Sinclair	Khushal Singh	Margaret Zeidler	Michelle Mawhinney	Rebecca Smart	Sophie McCormack
Evelyn Joerg	Hugh Wagner	Joe Sawada	Kim Patel	Marguerite	Microsoft	Regan Watts	Sou Peng Si
Evelyn Veale	Hun Kuen Fong	John Augello	Kinh Chan Chau	Manshreck-Head	Mike English	Reinhart &	Stanislav Kirschbaum
Feng Huan Cao	Huu Thi Lam	John Clipsham	Kinh Trieu	Marguerite Rea	Mui Tran	Marina Wieland	Stanko Stankov
Findhelp Information Services	Huu Tran-Nguyen	John Dondertman	Kirsten Monaghan	Maria Cheung	Nancy Laverne	Renee Turner	Stefan Senyk
Florence Barwell	Ian Mallov	John Gregory	Kirusha Srimohanarajah	Maria Cristina Hernaez	Neil Ross	Rhona Zitney	Steph Massey
Fondation Alex U. Soyka	Ian McCombe & Elizabeth Ritchie	John Hassell	Kristin Blakely-Kozman	Maria D'Andrade-Corneal	Nian Lin	Rich Chao	Stephanie Rutherford
Francis Muli	Ian Muirhead	John Lowe	Lai Yin Fok	Maria Goncalves	Nicholas Milum	Richard Earle	Stephen Au
Francois Villeneuve	Ihor G. Taraschuk	John Mackie	Laina Gibson	Maria Podorojansky	Nicholas Biassini	Richard H. Sims	Stephen Denning
Fu Zhen Zhou	Ivi Campbell	John Marcogliese	Lan Fang Ma	Maria Santos-Findlay	Nicholas Volk III	Richard Holt	Stephen Paterson
G. Dekenga	Imran Ilahi	John Reid	Lan Fong Chiu	Maria Silva	Nicolette Agnew-Ogg	Richard Konopada	Stephen Scott
Gail Robinson	Ingeborg Maria Siber	John Williams	Lander Chow	Marianne Smith	Nona MacDonald	Richard Lee	Steve Ferretti
Gary & Lorraine Ridout	Ingrie Williams	John Wissent	Lap Khac Huynh	Marie Glass	Norman Ettinger	Richard Levitt	Sue Chan
Gay Brema	Irene Hunter	Jonas Emre	Laura lamundo	Marilyn Vasilevich	Norman Gillanders	Richard Rose	Sue Wilkinson
Gay Thomson	Irene Rey	Jonathan & Dana Lampe	Laura Lane	Mario Anesetti	Nu To Phung	Richard Sugarman	Sui Har Annie Leung
General Electric	J.E. & Barbara Tangney	Jonathan Tsang	Laura Norris	Marjorie Stuart	Nuno Veiga	Rita Carrier	Sui Yong Leong
Markham	Jaanus Marley	Jose Diaz	Laura Porcelli	Martin A Klein	Ofelia Gouchtanov	Robert N. Allsopp	Sun Nghi Chau
Genevieve Le Comte	Jackie Dale	Joselen Anesetti	Laure Kling	Mary Ann Bulosan	Pamela Gawn	Roberta & Leslie Robb	Susan E. Kiil
Geoff Horton	James Devlan Nicholson	Joshua Harnett	Lee Stratton	Mary Christie	Pamela Lowry	Ron Lovelock	Susan Machado
George & Jane Werniuk	Janani Mahendran	Joyce Barrass	Lei Ken Cheung	Mary Daicopoulos	Pat Condon	Ronald Andersen	Susan Newell
George Fernandez	Jane Bunnett	Judith Friedl	Leila Rafi	Mary Ellen Mahoney	Pat McNamara	Ronald Morrish	Suzanne Bond
George Radounislis	Jane Jung	Judith Millen	Leonard Shirchenko	Mary Low	Patricia Chong	Rongxiang Tang	Sylvia Michalowski
Geraldine Penni	Jane Moysey	Judy Weiss	Leonard Sussman	Mary McGowan	Patricia Kishino	Rosa Hollis	Teresa Henriques
Glen Bowman	Janet A. Goodfellow	Julia Low	Levi Cooperman	Mary Nikles	Patrick Lacroix	Rosalie Mackintosh	Terrence Choo-Kang
Grace Nalbandian	Janet Sinclair	Julia Song	Li Yun Zhang	Mary Walsh	Patrick Patterson	Rosemary Shipton	Terry Sinclair
Grace Olds	Janet Winhall	Julie Ni	Lilian Thong	Mary-Ann E. Haney	Patrick Riesterer	Rosemary	Terry Stephan-Bernatt
Hang Kuan Lee	Janice Carter	Kam Ching Mok	Linda Chan	Matthew Flynn	Patrick Ryding	Vandierendonck	Thao Nguyen
Hank White	Janice Wright	Kang Wan Jung	Linda Kareckas	Matthew Rybalt	Patrick Whitley	Russell Janzen	The Opera One Association
Hanna Heger	Jay Davey	Karen Kaplan	Linda MacKeigan	Maureen Ali	Paul Palen	Ruth Elaine Axler	Théophile Baissas
Harish Vaishnav	Jeff Thomas	Karen Kennedy	Ling Zheng	Maureen & David	Paul Stoyan	Ryan Sebu	Thi Van
Harlo Capital	Jeffrey Lipton	Karen Laurence	Lisan Wu	Carter-Whitney	Pauline Mazumdar	Ryk Cameron	Thiago M. Oshida
Harold & Ruth Margles	Jennifer Chan	Karen Stephenson	Lonny Rosen	McCall MacBain	Pek Va Choi	Sabah Hassan	Thomas Freeman
Hau Truong	Jennifer Chasson	Karen Tran-Luu	Lorraine Ulett		Peter Borsellino	Sandra A. Dalziel	Tim Grant
			Lou-Ann Cox		Peter Nurse	Sandy M. Smith	

Tim Lee
 Tim Sinclair
 Timothy Andrade
 Ting Chung Cheung
 Tom Edwards
 Tomislav Svoboda
 Tong Family
 Tracey Rees
 Trinity Bellwoods BIA
 Trish Bentley
 Unifor 1701 & 1701-1
 Uwe Krebs
 Valerie March
 Vasu Srinivasan
 Vered Koren
 Veronica MacDonald
 Vicki Ziegler
 Victoria Lee
 Wai Lin Der
 Wayne Paisley
 Wendy L. Dicker
 Wendy Rothwell
 Wendy Shelly
 Whitney French
 William & Mary Hall
 William Passero
 William Stone
 Wing Han Chow
 Winsome Brandford
 Xuong Binh Du
 Ya Ping Bian
 Yan Ying Weng
 Yee Hing Lee
 Yi Juan Geng
 Ying Chan Liu
 Ying Kwan Lam
 Yuen Ling Chan
 Yuk Hing Leong
 Yuko Sorano
 Yun Chuen Lee
 Yvonne Chan
 Yvonne John
 Zaher Dadelahi
 Zahra Ebrahim
 Zizina Estevens
 Zoe Kroeker

**Giving Neighbours:
 \$1 – \$99**

3 Anonymous
 A. Pie Tang
 A. Anne Evans
 Aarti Patel
 Abbas Kashani
 Ada Lee
 Ada Liao
 Adian Tabin
 Adrienne Price
 Agnes Moskot
 Agnes Van 'T Bosch
 Ai Len Lim
 Akshata Patil
 Alan Kwan
 Alan Kwok
 Alana Dobbs
 Alda Neves
 Alex Fok
 Alex Hacker
 Alexander Gao
 Alexander Hamburger
 Alexandra Rodney
 Alice Roth
 Amanda Leon
 Ana Paula Gergi
 Ana Peralta
 Andre Borys
 Andre Macatangay
 Andrea Dineen
 Andrea Nickel
 Andrew Cohen
 Andrew Muirhead
 Andrew Munroe
 Andrew Wilson
 Aneil Jaswal
 Angela Duong
 Angelina Taveira
 Ann E. Carson
 Ann Lambert
 Ann Steer
 Anna Cappello
 Anna Lee
 Anna Wong
 Anne Coles
 Annemiek Miller
 Annie Zhang

Anthula Nunes
 Antonia Butler
 Ash & Danae MacLeod
 Ashley Maxie
 Avi Frisch
 Barbara Heron
 Barbara Meus
 Barbara Morton
 Barbara Vininsky-Millar
 Baris Unal
 Bibiana Barbosa
 Bik Fung Nye
 Bik Wan Chan
 Bill & Val Carmichael
 Bill Chan
 Billy Doris McAndless
 Binfu Wo
 Bing Yuan Shao
 Bo Young Lee
 Bob Smith
 Bonnie Chan
 Brenda Kane
 Brian Cripps
 Bridget Carter-Whitney
 Caeli Mazara
 Cameron Murchison
 Cam-Thuy Luong
 Canada Helps
 Carlos Anesetti
 Carlotta Vera
 Carol Ann Rooney
 Carol Bell
 Caroline Cohen
 Carolyn Muirhead
 Carolyn Swadron
 Catherine Cotton
 Catherine Kelly
 Cathryn MacFarlane
 Chao Chen Yang
 Charlene Bartlett
 Charles & Carol Tator
 Charlotte Dyck
 Charlotte Steeves
 Cheryl MacDonald
 Cheryl Osa-Brown
 Ching Yu Leung
 Choi Fung Lam
 Chow-Wha Lee
 Chris Gordon

Christina Koo
 Christina M. Cameron
 Christopher Beer
 Christopher Mueller
 Chun Ming Gilbert Lau
 Chun Xian Shen
 Cindy & Nu To Phung
 Cindy Chan
 Cindy Kong
 Cindy Luu
 Claire Kang
 Claire Meloche
 Clarissa Lee
 Claudette Ann Johnson
 Clifton Lorimer
 Colin & Catherine
 Bowers
 Connie Mucklestone
 Connie Tang
 Cory Himmel
 Cris Binks
 Cui Hong Chan
 Cynthia Sargeant
 D. Ruth McKillip
 D. Tan
 Dale Johnson
 Daliah Szechtman
 Dan Heon
 Dan Muirhead &
 Ivanna Franko
 Daniel Bloch
 Daniel Lewis
 Daniel Marasigan
 Danielle Glanc
 Danielle Parsons
 Danielle Penny
 Danika Maurice
 David Leong
 David Muirhead
 David Palmer
 David Science
 David Walters
 Dawn Richardson
 Debbie Larson
 Debby Wright
 Deborah Murphy
 Denise Gaston
 Denise Wong

Dennis Donohue
 Dennis Lee
 Diane Karnay
 Ding He
 Dominique Russell
 Donna Tse
 Doreen Pagel
 Doreen Potter
 Doris & Don Shiea
 Dorothy Cook
 Doug G. Gilbert
 Doug Magee
 Duncan Cooper
 Duong Lam
 Dwayne Dinn
 Dyllin Aleluia
 Eden Junterreal
 Edith Jung
 Edmund Leung
 Edmund Tam
 Edward Murphy
 Edward Suddon
 Eleanor Ann Lester
 Eleanor K. Latta
 Eleanora Stefanova
 Elise Sieradzki
 Elissa Reisman
 Elizabeth Gordon
 Elizabeth Isbister
 Elizabeth Liguori
 Elizabeth Titherington
 Elizabeth Traicus
 Elizabeth Warrenner
 Ellen Bailey
 Elvira Henry
 Elza Soares
 Emily Hencz-Thornton
 Emily Martin
 Farzain Messman
 Fatima Pique
 Fatimot Marcus
 Feng Wang
 Fernando Delgado
 Fess Ghebremedhin
 Filomena Pacheco
 Florbela Silva-Augello
 Frances Dion-Arnott
 Francine Freeman
 Freda Lord

Fu Lau Nye
 Fun Heung Kwan
 Fung Ping Lee
 Gabriel Tsang
 Gail Ayre
 Gail Crouch
 Gail Low
 Geoffrey Hollefreund
 George C. Lee
 George Johnson
 George Yamazaki
 Georges & Sheila Carter
 Gerald Goldman
 Germano Lopes
 Gilda Melo
 Gina M. Binetti
 Giuseppe Galati
 Glen Simpson
 Glenda Cook
 Glorious Ng
 Godfrey Wong
 Goyko Basta
 Grace Costa
 Gregg Paisley
 Greta A. Pereira
 Guang Cai Gu
 Gui Xin Cai
 Gum Chee Lui
 Guo Chen Wen
 Gwen Cooper
 Ha Nu Luong
 Ha Thang
 Haihan Yu
 Hasina Quader
 Hayati Sumbul
 Hayley Phillips
 Heather McBeth
 Heather Moore
 Heather Rees
 Heather Wilberforce
 Helen Hang
 Helen Mao
 Helen Tan
 Helen Traicus
 Helena Da Silva
 Helena Tsoi
 Helina Reynolds
 Henry Ng
 Herbert Yang

Heung Lin Wan
 Hugh McKay
 Hui Lan Gu
 Hui Mei He
 Hui Xia Zhu
 Hui Zhen He
 Huiru Shan
 Inayah Sakhawat
 Irene Batna
 Irene Higgs
 Irene Nham
 Irene Tsang
 Irismar & Jim Lawrence
 Irv Teper
 Isabel Fonseca
 Isabel Keane
 Isobel Dalton
 Ivan Martellino
 Ivy Chow
 Izzie & Gloria Boxen
 Jacqueline Di Giovanni
 Jaibun Nessa
 James Chang
 Jan Athersuch
 Janet & Rick Ruzycski
 Janet Hong
 Janet Pesklevy
 Janet Porter
 Janet Sonethasack
 Janet W.
 Janny Tsoi
 Jason Craig
 Jeanette Pennie
 Jeanne Lumsden
 Jeff Bloom
 Jeff Fisher
 Jeff Van Kessel
 Jennifer Campbell
 Jennifer Ginder
 Jennifer Horne
 Jennifer Lecluse
 Jennifer Rutherford
 Jennifer Sharp
 Jeremy Leath
 Jerry & Jeanne Cohen
 Jessica Duong
 Jian Feng Su
 Jian Sheng Lu
 Jianbing Chen

Jim Eckesall
 Jin Li
 Jing Zong Chen
 Joan Inglis
 Joan Lennick
 Joanna McNeil
 Joao Nascimento
 Joe Hinzer
 Joe So
 Joel Gretton
 John Bonner
 John David Mulholland
 John Liss
 John Marshall
 John McLaughlin
 John Wu
 Jon Walls
 Jordan (& Peter) Meron
 Jorge Ponte
 Joseph Augello
 Joseph Kwan
 Josh Halmo
 Joy Ndagire
 Joyce Brown
 Joyce Hum
 Joyce Leung
 Joyce Traesk
 Jubin Jose
 Judy Lo
 Julia Wong
 Julie Goncalves
 Julio Calvo
 Justin Lok
 Justin Zelnicker
 Kai Foo Tan
 Kam Hung Yu
 Kan Hoi Kwan
 Karen Marzocco
 Kate MacDonell
 Katharine Bates
 Kathleen Kells
 Kathryn Heller-
 McRoberts
 Kathy Biassini
 Kathy Chamberlain
 Kathy McGinn
 Kay Vogel
 Kaydeen Bankasingh
 Ke Qing Mei

Ke Xin Li
Keith & Elizabeth Bolton
Ken Olsen
Kenneth John Dowle
Kevin Parlin
Khanh Trinh
Kim Connolly
Kim Eng Tan
Kimathi Kimami
Kit Han Tsui
Kit To Yong
Kit Ying Joe Chow
Ky Phu Phung
L. Anthony Scott
Lai Xin Chu
Lakshmanan Arumugam
Lan Ying Liu
Laura Trinh
Laurie Brema
Laurie Dunn
Laurie Harrison
Leah Zhang
Leighton Taylor
Lee Lee
Leroy Fowler
Leslie Dampier
Li Fang Tan
Li Jun Lian
Lidia De Almeida
Ligaya Perez
Liisa Luoma-Reddy
Lilian Leung
Lilian Yeung
Lily Lau
Lily Lim
Lin Hui Hu
Lina Yu
Linda Beatty
Lindsey Patterson
Linh Lu
Lisa Burkitt
Lisa Ing
Liu Zhao
Liz Beattie
Lore Wainwright
Lori Anderson & Deborah Gladstone
Lorna Higgins

Lu Su
Lucy Kong
Luis Dinis
Luz Maria
Lynn Davis
Maham Ansari
Malachy O Doherty
Man Duong
Manuel & Maria Dias
Manuel Gomes
Mardi Teteris
Margaret Forgione
Margaret Falconer
Margaret Oldfield
Margaret Pavlin
Margaret Towers
Margaret Wood
Margarete Winkel
Maria Belfon Kaikova
Maria Curto
Maria Helena Santos
Maria Rombeiro
Maria Rosa Xavier
Maria Teresa Artigas
Maria Vasquez
Maria Veigas
Maricell Pardo
Marilyn & Bill Proctor
Marilyn Salvador
Marina Chong-Feng Sproul
Mario Jorge Sa De Medeiros Sousa
Marion Reid-Clarke
Marlene Kennelly
Marlene Mason
Mary Donnelly
Mary Margaret Gillies
Mary Sutcliffe
Mary Wong
Matten Qadri
Maureen Ballentine
Maureen Hastie
Mauro & Kathy Fantauzzi
Mebrat Tesfazghi
Megan Hill
Megan Wainman
Mei Lam

Mei Mei Lin
Merle Winch
Michael Baldwin
Michael Chrysanthopoulos
Michael Gangel
Michael Graham
Michael Sneddon
Micheal Ip
Michel Labbe
Michel Paradis
Michelle Baldwin
Michelle Esdaille
Michelle Pais
Midge Sandiland
Miguel Cabral
Mike Paul
Mike Podlovics
Miko Yu
Milena Avramovic
Misbahul Fahim
Moe Sukraj
Mohamed Koker
Monique McCracken
Monique Rabideau
Morningstar Fund at Toronto Foundation
Mr. Lima
Mr. Wu
My Phan
Nadia Popovici
Nai Shan Fang
Nancy Hunt
Nancy McLean
Nasrin Jahandideh
Nathanael Tsang
Ned Stewart
Nella De Sousa
Nian Zu Pan
Nicholas Wells
Nihar Joshi
Nina Hillier
Norm Skolnick
Norma Chou
Nu Duong
Nu Thang
Nunzio Venuto
Ofelia Buluran
Osworth Blake

Palmira Fonseca
Pam MacIntyre
Patricia Anne Wallis
Patricia Chaz Morenz
Patricia Gordon
Patricia McDonnell
Patrick Murtaugh
Paul De Santis
Paul Juneau
Paul Reichert
Paula Jaksic
Paulina Wyrzykowski
PayPal Giving Fund Canada
Peggy Poon
Pei Chu Chen
Pei Juan Li
Peter Bruer
Peter Liepa
Peter Macmillan
Peter Renaud
Philip Kiteley
Ping Kong Lai
Piotr Semczyszyn
PlayStation Cares
Qin Fang Zhang
Qiong Yu Wu
R. Popiel
Randy Uyenaka
Ranjith Kulatilake
Ren Di Liang
Rich Partridge
Richard Frank
Richard Haskell
Richard Klotz
Riet Maria Ryan
Rita & Frank Troiano
Robert Drummond
Robert Sitarski
Ron Ganter
Ronald & Beverley Brown
Roney Pinuela
Rosalind Cooper
Rowena Caines
Roy Merrens
Ru Jin Xie
Rui Jin Huang
Run Ling Chen

Russell Hann
Ruth & Glen Trinier
Ruth L. Hancock
Sabaah Choudhary
Sabine Graham
Sabrina Morey
Sally Vickers
Sally Wong
Sam Tan
Sandra Maletta
Sandy Wong
Sanjida Prima
Sara Wilson
Sarah Hood
Sarah Turnbull
Shannon McCauley
Sharon Aseerwatham
Sharon E. Barclay
Sharon Flynn
Shawn Conway
Sheila Dickinson
Sheila Maxwell
Shirley Roberts
Shu Pei Tan
Shu Zhen Zheng
Shuk-Fun Lee
Shyue Fen Wang
Si Binh Giang
Sigmund Lee
Silverstre & Monica De Melo
Sip Han Sue
Sirpa Ruotsalainen
Siu Wan Chan
Song Liu
Stella Fan
Stella Ng
Stephanie Donalds
Stephanie Muise
Stephanie Reisle
Stephanie Wanke
Stephen Leung
Steve Bujouves
Steven Chan
Steven Koshchuk
Su Lan Chen
Sui King Carrie Kan
Suk Fong Wong
Summer Nudel

Sumui Tran
Susan Anstice
Susan Laffier-Fraser
Susan Porter
Susan Vestre
Susan Warden
Suzie Wang
Suzy Jeronimo
Sylvia O'Brien
Takwan Tawshik
Tam Nu Phan
Tanja Prostran
Taylor Morgado
Technical Adhesives Ltd.
Tekeste Foto
Terence Foran
Teri Vlassopoulos
Thayalini Srimohanarajah
Thelma Sookman
Theresa Florence Corbett
Theresa Sciberras
Thessa Boothe
Thi Ngoc Minh Thang
Thi Thin Luong
Thomas Chung
Tim Fong
Tim Hui
Tim Utting
Tina Daquano
Tina Scherz
To Luu
To Tu Quach
Tony Redmond
Toy Yen Wong
Utsav Pardasani
Vadim Labounski
Valerie Wilmot
Vancouver Muirheads
Vanessa Dineen
Vanny Prak
Veso Tijanic
Vian Lau
Vickie Strangemore
Vincent Marec
Wai Ting Lee
Wai Yee Leung
Wai Yin Wong
Wan Wan

Wang Lai
Warner Media
Wayne Samuelson
Weddy Wat
Wei Ka Fong
Wei Zhen Li
Wen Qian Qiu
Wen Ying Wang
Wendy Banh
Wendy Kwan
Will Leipciger
William Bradley
William Gadsby
William Nguyen
Wing Yee Quan
Xi Zhen Zhou
Xiang Qiong Ren
Xiao Ying Zheng
Xiu Chuang Yu
Xiu Fang Xia
Xue Hua Zhou
Yan Ping Lin
Yang Lie Lu
Yanping Qiu
Yau Wah Ng
Yee Mee Joyce Leung
Yee Shew Kwan
Yen Fang Lee
Yick Ping Cheung
Yong Shan Shi
Youheng Chen
Yu Hai Hu
Yueqing Feng
Yuet Ling (Ellen) Kung
Yuet-Oi Lee
Yuk-Won Chu
Yun Chuan Liu
Yun Zhu Zheng
Yuqing Guan
Yvonne Lee
Zhao Feng Chen
Zhen Ai Zhang
Zhen Shi
Zoe Levitt
Zoheb Sajjad

'Neighbours Helping Neighbours' Monthly Giving Club

1 Anonymous
Adam Starkman
Agnes Van 'T Bosch
Aline Tso
Alphonse Barikage
Amber Daugherty
Andrea Barrack
Andrew Milne-Allan
Andrew Pruss
Ann Graham
Anna Dodd
Annette Dreidger
Barbara Fischer
Barbara Mellman
Bill Sinclair
Bob & Mary Gore
Caeli Mazara
Carol A. Thompson
Carol Kahar
Celia Denov
Charles B. Gordon
Christopher Gilbert
Christopher M. & Mary L. Bailey
Craig Donovan
Cynthia Bliss
Daniel Bernstein & Tamara Jordan
David Crawford & Julia Holland
David Getson
David Guttman
David Walters
Debra Scanlon
Diane Dyson
Diane Granfield
Dina Kamal
Dominique Russell
Don Darroch
Donald A. Watson
Donna Jones
Doris Tang
Dorothy Cook
Dorothy Ellis
Douglas Campbell

Douglas Hay
Eileen Rochon
Eleanor Connie Munson
Elisabeth Evans
Elizabeth Hanson
Emily Martin
Erika Chandler
Eunice Paul
Francois Villeneuve
Frank Pagliarello
G. Dekenga
Gay Thomson
Geoff Horton
Gloria Jean Thomas
Haoyuan (Hunter) Sun
Helen Orr
Hitesh & Kimberley A. Patel
Holly Winter
Hubert L. Washington
Ian Mallov
Ian McCombe & Elizabeth Ritchie
Irene Hunter
James Devlan Nicholson
Janani Mahendran
Janet Winhall
Jennifer Rae
Jill Kelsall
Joan L. Sinclair
Julia Song
Karen Laurence
Karen Marzocco
Karen Stephenson
Kathleen McMorro

Kathleen Scardellato
Kathleen Schneider
Kathryn L. Hawke
Kathryn Woods
Kelly Read
Kenneth Walley
Kersti Kahar
Kevin Fisher
Laina Gibson
Laura Norris
Leighton Taylor
Louise T. Guillemette
Lyndsey Gallant
Madeleine Desjardins
Manuel & Lucila Granados
Marc Francoeur
Margaret Oldfield
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Maria Podorojansky
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Marilyn Vasilevich
Mary Ellen Mahoney
Mary McGowan
Mary Walsh
Matthew Valic
Maureen & David Carter-Whitney
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Nicholas Volk III
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Sheri Ellis
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Whitney French
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The Sweet Potato
Toronto Community Housing
Waste Connections Canada
XYZ Storage

The Neighbourhood Group Foundation



It is with bittersweet emotions that we say goodbye to The Neighbourhood Group Foundation.

Since its inception, the Foundation has been instrumental in implementing new approaches to critical issues facing the most vulnerable people in our community, including supporting refugee families, reaching out to isolated youth, supporting grassroots organizations, and exploring new models of financial literacy.

The Foundation supported the vital work of The Neighbourhood Group Community Services to address poverty and inequity by increasing awareness, engagement and donations.

Closing the Foundation helps to streamline our services and fundraising processes. But the goals and activities of the Foundation will not be lost: its mandate and effectiveness will be wrapped into The Neighbourhood Group's operations to ensure the needs of the community are still being met.



The Bright Ideas Symposium is an annual event and micro-grant that supports innovative ideas to improve community with funding and support.



During the Syrian refugee crisis, the TNG Foundation sponsored three Syrian refugee families to help them start a new life in Canada.

We apologize for any errors or omissions in our Donor Roster and respect the wishes of donors requesting anonymity. Please direct any inquiries to 416.925.2103 x246.

Thank you to our dedicated Foundation Board Members:

Levi Cooperman, Kevin Fisher, Bob Gore, Amana Manori, Nero Persaud, Jennifer Rae, and Philip Unrau.

Their compassion, insight and experience was essential to the success of the Foundation. And a special thanks to Mary Christie and Jane Lennox-King for their unwavering support during their long tenure on the Board!



Board of Directors

Thank you to our Board of Directors from 2022-2023. Their dedication, compassion and commitment make an impact on the lives of the people in our community. The Board is responsible for the overall health of The Neighbourhood Group Community Services and is charged with defining the goals of the organization, establishing the strategic plan and setting governance policies.



Sonia Yung
Chair



Jennifer Hartviksen
Vice-Chair



Vinny Bhathal
Treasurer



Shannon McCauley
Secretary



Philip Fernandez



Bob Gore



Josh Kleiman



Craig Knowles



Jennifer Rae



Marguerite Rea



Shannon Stanojevic



Rebecca Stulberg



Sapna Thakker



Samira Viswanathan



Chana Weinstein

A special thank you to departing Board Members:

Philip Fernandez, Bob Gore, Jennifer Rae, Marguerite Rea, Rebecca Stulberg, Sapna Thakker and Samira Viswanathan.

These dedicated Board Members have been very active volunteers, whether serving on our Advocacy, Finance, Governance, Human Resources and Fundraising committees, or acting as Committee Chair, Treasurer, and as members of The Neighbourhood Group Foundation or St. Stephen's Property Board of Directors. A special thank you to outgoing Board Co-Chair, Samira Viswanathan, for her leadership, initiative and commitment to our community and the services we provide.

Thank you to our dedicated volunteers!

Last year, over 735 of our dedicated volunteers delivered more than 19,000 hours of essential support to our community! Whether it's helping at our Corner Drop-in and Food Bank, preparing meals at Community Dinner, giving time as a Board member, delivering services virtually like community mediation, community outreach, tutoring, mentoring, income tax clinics, yoga and seniors social programs and stepping up to do letter writing and phone calls to isolated seniors, our volunteers make a huge difference in the lives of vulnerable people.

735+

volunteers gave
19,000+ hours
of their time



Volunteer Spotlight



"Doing good for others and the community makes me happy. Every time I go to volunteer, I say to myself "be the reason someone smiles today".

Beny Gidday

With the price of food skyrocketing, people are struggling with food insecurity more than ever. Our Teesdale Food Bank is essential for people living near the poverty line. Offering a wide array of nutritious food, the Food Bank could not operate without the support of our dedicated volunteers, like Beny Gidday.

For the past two years, Beny has been a fixture at the Food Bank, volunteering whenever and however he could. Recently he filled in for the Coordinator and even found time to volunteer at our booth at the Beaches Arts & Crafts Show.

Beny Gidday,
Teesdale Food Bank volunteer

Kensington-Bellwoods Community Legal Services

In April 2023, Kensington-Bellwoods Community Legal Services (KBCLS) merged with The Neighbourhood Group.

Funded by Legal Aid Ontario, KBCLS provides free legal assistance to people living on low incomes in the neighbourhoods south of Bloor between Ossington and Yonge. With a focus on Housing and Tenants' Rights, Income Security Programs, Immigration and Refugee Law, and Workers' Rights, KBCLS' mission is to eliminate poverty and ensure equality before the law.

Through the merger, we will improve our services to the community, and be better equipped to address the changing needs of the neighbourhoods we serve by building our sustainability, harmonizing our processes, and strengthening our back-office functions.



Neighbourhood Link Homes

For the past 30 years, Neighbourhood Link Homes and The Neighbourhood Group Community Services have maintained a unique partnership managing affordable supportive housing.

Properties are owned by Neighbourhood Link Homes, with management and support provided by The Neighbourhood Group.

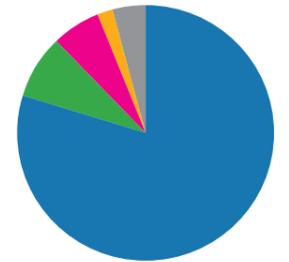
Together, we manage 438 units of housing for seniors and families, including 100 units of modular supportive housing for people who are homeless. Dedicated staff and volunteers provide access to personal care, congregate dining, social and recreation programs, and daily check-ins with residents.



Statement of Operations and Changes in Fund Balances

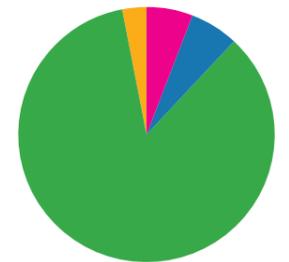
Year ended March 31, 2023

	2022-23	2021-22
Revenues		
Fees		
Home and Community Care Support Services	\$ 5,552,367	\$ 3,606,850
Fees from users	5,283,757	4,820,629
City of Toronto	3,341,320	2,608,498
Grants		
Province of Ontario	\$ 23,008,640	\$ 21,665,215
City of Toronto	12,325,132	10,758,012
Government of Canada	9,174,078	9,113,259
United Way	1,553,631	1,502,317
Other		
Trustee funds	\$ 3,175,573	\$ 2,447,389
Partner agencies	2,513,493	4,770,634
Donations and fundraising events	1,075,837	1,176,169
Investment	317,548	153,790
Total revenues	<u>67,321,376</u>	<u>62,622,762</u>
Expenditures		
Wages	\$ 40,586,605	\$ 36,282,511
Benefits	8,500,033	7,290,406
Program expenses	6,213,134	7,269,312
Occupancy costs	4,202,959	3,492,447
Purchased services	2,652,033	2,503,018
Food services	1,601,835	1,315,973
Employer wage subsidy and participant support	1,385,967	1,041,230
Office and general	1,271,506	1,172,596
Amortization	725,402	886,531
Travel	460,792	397,361
Promotion and publicity	396,686	291,639
Total expenditures	<u>67,996,952</u>	<u>61,943,024</u>
(Deficiency) excess of revenues over expenditures for the year	<u>\$ (675,576)</u>	<u>\$ 679,738</u>



Revenue

- Government | 80%
- Fees | 8%
- Donations | 6%
- United Way | 2%
- Partner Agencies | 4%



Expenditures

- Building Costs | 6%
- Administration | 6%
- Direct Program Costs | 84%
- Purchased Services | 4%







 @TNGcommunityTO

349 Ontario Street | Toronto, ON M5A 2V8 | 416.925.2103 | info@TNGCS.org | www.TNGcommunityTO.org

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